



EDGWARE GLAZING

Jon Peterman
ICON Solutions
Finchley
North London

4th February 2013

Dear Jon

Thank you very much for the recent work you have undertaken in our office. The small changes that you have advised us on and implemented, have now made a massive difference to our day-to-day running.

It is still work in progress, but I can foresee our lives running smoother in the future, due to the changes you have advised us to undertake.

Nobody likes to be told that changing a system that appears to be working well, could be made to work better. You did this in a diplomatic and professional way, that made the benefits outweigh the extra initial workload that we would have to undertake.

I would have no hesitation in recommending yourself and the services you provide to friends and family.

Yours sincerely

Craig McIntosh

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